

# CONDITIONS OF SALE

S&S Technology products, parts and service are available through authorized dealers. Shipments will be prepaid and sent via regular ground service, F.O.B. Houston, Texas. Upon shipment, all products will be invoiced, including shipping charges, and will be due and payable Net 30 days. Past due invoices are subject to an interest charge of 1.5% per month (18% per year) of the outstanding invoice amount.

All products returned to S&S Technology require a Return Material Authorization (RMA), which can be obtained from the S&S Technology Customer Service Department. Products returned to S&S Technology without an RMA will be shipped back at customer's expense.

All claims for shortages or damages must be within 15 days after receipt of product(s); otherwise, S&S Technology will assume that the product(s) are acceptable and have been put into service. In the event that the product(s) are damaged in transit, customer must file a claim directly with the carrier and an RMA must be issued for the return of the product to S&S Technology.

S&S Technology requires a \$25 minimum purchase per order.

## SERVICE PARTS WARRANTY

S&S Technology warrants its products to be free of defects in materials and workmanship. Service parts are warranted for 90 days from the date of invoice. When exchanging a warranted part, shipment will be via regular ground service. Parts that have been improperly installed, overloaded, abused or altered in any way are not covered by this warranty.