

## Warranty for KODAK Cassettes

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### Cassette Warranty

Kodak warrants the KODAK Cassette to function properly for one year from date of purchase. **Kodak makes no other warranties, express, implied, or of merchantability, for this cassette.**

If the KODAK Cassette does not function properly within one year after purchase, Kodak will repair or replace the cassette at its option and at no charge, unless the cassette is damaged by misuse or other circumstances beyond Kodak's control.

**Repair or replacement is Kodak's only obligation. Kodak will not be responsible for any consequential or incidental damages resulting from the sale or use of the cassette, even if loss or damage is caused by the negligence or other fault of Kodak.**

## Warranty for KODAK Intensifying Screens

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### Warranty

Kodak warrants KODAK Intensifying Screens to function properly for five years from date of purchase, or from date of manufacture if proof of purchase is not available. This warranty applies only to new screens installed in KODAK Cassettes, or equivalent, and does not apply to screens installed in any automated or semiautomated film-handling device not manufactured by Kodak.

**Kodak makes no other warranties, express, implied, or of merchantability, for these screens.**

If these screens do not function properly within five years after purchase, or after date of manufacture if proof of purchase is not available, Kodak will replace the screens at no charge, unless the screens are damaged by misuse or other circumstances beyond Kodak's control.

**Replacement is Kodak's only obligation. Kodak will not be responsible for any consequential or incidental damages resulting from the sale or use of these screens, even if loss or damage is caused by the negligence or other fault of Kodak.**

## Warranty for Medical Film

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### Limitation of Liability

This product will be replaced if defective in manufacture or packaging. Except for such replacement, this product is sold without warranty or liability even though defect, damage, or loss is caused by negligence or other fault.

## Warranty for KODAK Multiloaders and Miniloaders

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### Warranty

Kodak warrants all current multiloader and miniloader models to function correctly for one year from the date of initial installation, when installed within one year from date of shipment.

### **Warranty Repair Coverage**

If this equipment does not function correctly during the warranty period, the dealer who sold the equipment will provide or arrange for repair of the equipment during the dealer's normal working hours. Such repair service will include any adjustments and/or replacement of parts required to maintain your equipment in good working order.

### **How To Obtain Service**

Should the equipment require service, refer to the sales contract for details on whom to call for service, or contact the dealer who sold the equipment.

### **Limitations**

Warranty service is limited to the contiguous United States, the island of Oahu in Hawaii, and certain areas of Alaska.

### **This warranty does not cover -**

- circumstances beyond the control of Kodak
- misuse
- attachments
- accessories
- alterations not marketed by Kodak (including service or parts to correct problems resulting from the use of such attachments, accessories, or alterations)
- failure to follow the operating instructions recommended by Kodak
- supply items

**Kodak makes no other warranties, express or implied, for this equipment.**

**Repair without charge is the only obligation of both Kodak and the dealer under this warranty. Kodak will not be responsible for any consequential or other damages resulting from the sale, use, or improper functioning of this equipment, even if loss or damage is caused by the negligence or other fault of Kodak.**

Such damages for which Kodak will not be responsible, include, but are not limited to, loss of revenue or profit, downtime costs, loss of use of the equipment, cost of any substitute equipment, facilities or services or claims of your customers for such damages.

This limitation of liability will not apply to claims for injury to persons or damage to property caused by the sole negligence or fault of Kodak or by persons under its direction or control.

## **Warranty for Medical Film Processors**

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### **Warranty**

Kodak warrants all KODAK X-OMAT and MIN-R Processors to function correctly for one year from the date of initial installation, when installed within one year from date of

shipment.

### **Warranty Repair Coverage**

If this equipment does not function correctly during the warranty period, the dealer who sold the equipment will provide or arrange for repair of the equipment during the dealer's normal working hours. Such repair service will include any adjustments and/or replacement of parts required to maintain your equipment in good working order.

### **How to Obtain Service**

Should the equipment require service, refer to the sales contract for details on whom to call for service, or contact the dealer who sold the equipment.

### **Limitations**

Warranty service is limited to the contiguous United States, the island of Oahu in Hawaii, and certain areas of Alaska.

### **This warranty does not cover:**

- circumstances beyond the control of Kodak
- misuse
- abuse
- attachments
- accessories
- alterations not marketed by Kodak (including service or parts to correct problems resulting from the use of such attachments, accessories, or alterations)
- failure to follow the operating instructions recommended by Kodak
- supply items

**Kodak makes no other warranties, express or implied, for this equipment.**

**Repair without charge is the only obligation of both Kodak and the dealer under this warranty. Kodak will not be responsible for any consequential or incidental damages resulting from the sale, use, or improper functioning of this equipment, even if loss or damage is caused by the negligence or other fault of Kodak.**

Such damages for which Kodak will not be responsible, include but are not limited to, loss of revenue or profit, downtime costs, loss of use of the equipment, cost of any substitute equipment, facilities or services or claims of your customers for such damages.

This limitation of liability will not apply to claims for injury to persons or damage to property caused by the sole negligence or fault of Kodak or by persons under its direction or control.

## **Kodak DryView Warranty Statement**

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### **Warranty Coverage**

**Availability**—Standard warranty service is limited to the contiguous United States, Hawaii, and certain areas of Alaska.

**Warranty Repair Coverage**—If this equipment does not function properly during the warranty

period, KODAK, or its designated agent, will provide on-site warranty repair service for most equipment. Such repair service will include any adjustments and/or repair service necessary to maintain the equipment in an operating condition consistent with KODAK's specifications. In addition, periodic maintenance (PM) service will be performed at no charge at Customer's request.

**Days & Hours of Coverage**—Warranty service is available for both Digital Systems and Medical Laser Printers Monday - Friday during KODAK's normal working hours (usually 8:00 a.m. to 5:00 p.m.), excluding holidays celebrated locally.

**How to Obtain Service**—Call the number on the identification tag on the equipment. Have your K-number or serial number ready.

**Response Time Goals**—It is KODAK's objective to respond to requests for emergency service as follows:

- 0 to 50 miles from a KODAK Service City:
- Normal working hours 3 to 4 Hours
- Overtime hours Monday through Friday 6 Hours
- Weekends and Holidays 12 Hours

*Note: Response time for locations over 50 Miles from a KODAK Service City will be identified at the Local Level.*

**Extended Warranty Coverage**—Extended warranty coverage is available at additional charge.

**New Equipment**—KODAK warrants new equipment to function properly for one year from the date of initial installation, when installed within one year from date of shipment. This warranty covers the purchaser of this equipment and anyone else who owns it during the warranty period.

**Warranty Policy**—Exchanged Equipment: Warranty for exchange units will be the greater of 90 days or the remainder of the current warranty/service contract. Components covered include, but are not limited to: monitors, CPU, video cards, software.

**Relocation of CP Input Packages**—CP Input Packages relocated from one KODAK EKTASCAN Laser Printer to another via CP Interface Relocation (CAT No. 874 0003) receive a 30-day warranty from date of relocation.

**Software**—For a period of one (1) year from and after installation of Software, KODAK warrants that the Software will substantially conform to KODAK's specifications and that the media on which the software is furnished will be free from defects in materials and workmanship under normal use. KODAK's sole obligation under this warranty will be limited to using reasonable efforts to ensure such conformity and to supply you with a corrected version of the Software as soon as practical after you have notified KODAK of any nonconformity. KODAK does not warrant that: (i) operation of any of the software will be uninterrupted or error free, or (ii) functions contained in the Software will operate in the combinations which may be selected for use by you or meet your requirements. This warranty will be void if the Software is modified without the written consent of KODAK.