

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of purchase \_\_\_\_\_

BUILT, INSPECTED &amp; PACKED BY: \_\_\_\_\_ DATE BUILT: \_\_\_\_\_

## LIMITED WARRANTY

All Gendron label wheel chair products are warranted for one year against defects in material or workmanship. All wheelchair side frames and x-braces currently manufactured by Gendron are warranted for the life of the wheelchair. All electrical components are warranted for six months against defects in material or workmanship.

Defective parts will be repaired or replaced by the company or its appointed agent. The warranty does not cover damage caused by misuse or negligence, nor does it cover defects or damages by use of unauthorized parts or service by an unauthorized person.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Do not returned merchandise without prior authorization. All correspondence relating to this warranty must indicate Model number and Serial number and be addressed to:

**GENDRON, INC.**  
**E. LUGBILL ROAD, P.O. BOX 197**  
**ARCHBOLD, OHIO 43502-0197**

### NOTICE

**FREIGHT DAMAGE** - The carrier who delivers merchandise to your door is responsible for loss and damages. Acceptance of the shipment by you is acknowledgment that all articles delivered were in good condition and properly packed. Therefore, all claims for loss or damage must be filed immediately with the freight carrier. Then notify us. We will mark our records accordingly. After settling claim, damaged merchandise will be picked up by the freight carrier and returned. Should you need assistance with the claim, call our customer service at (419) 445-6060.

**SHORTAGES** - Check cartons carefully for shortages. If missing items do not show up within a few days, advise us and we will reship. Report shortages within 10 days after receipt of order.

**RETURN GOODS** - When the error is not ours, merchandise returned for credit or exchange is subject to a 15% restocking charge. Goods must be returned in new condition with freight prepaid. Prior return authorization is required.

#### WEIGHT LIMITATION

Heavy duty 18" wide - for individuals weighing up to 250 pounds.

Heavy duty 20" wide - for individuals weighing up to 350 pounds.

6500 Series 20", 22", 24" wide for individuals weighing up to 500 pounds.

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## LIMITED WARRANTY

This limited warranty is extended to the original purchaser/user and cannot be transferred.

All Gendron labeled stretcher products are warranted for two years against defects in material and workmanship.

Defective parts will be repaired or replaced by the company or its appointed agent. The warranty does not cover damage caused by misuse or negligence, nor does it cover defects or damages by use of unauthorized parts or service by an unauthorized person. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Do not return merchandise without prior authorization. All correspondence relating to this warranty must indicate Model number and Serial number and be addressed to:

**GENDRON, INC.**  
**400 E. LUGBILL ROAD**  
**ARCHBOLD, OHIO 43502-1564**

### NOTICE

**FREIGHT DAMAGE** - The carrier who delivers merchandise to your door is responsible for loss and damages. Acceptance of the shipment by you is acknowledgment that all articles delivered were in good condition and properly packed. Therefore, all claims for loss or damage must be filed immediately with the freight carrier. Then notify us. We will mark our records accordingly. After settling claim, damaged merchandise will be picked up by the freight carrier and returned. Should you need assistance with the claim, call customer service at 800-537-2521.

**SHORTAGES** - Check cartons carefully for shortages. If missing items do not show up within a few days, advise us and we will reship. Report shortages within 10 days after receipt of order.

**RETURN GOODS** - Within 60 days from date of purchase returns will be subject to a 15% handling and re-stocking charge plus any additional costs resulting from damage or use. After 60 days from date of purchase: Gendron Inc. reserves the right to not accept return goods for any reason. If accepted, the amount of credit will be at the discretion of Gendron Inc. Please do not return merchandise without prior authorization.